

## **Voluntary contributions**

Our aim is to be able to offer sensibly priced repairs in order that customers might consider having items fixed rather than replacing them..

A repair carried out here is going to cost customers a great deal less than an equivalent commercial service.

We can't offer free repairs because although our kind volunteers offer their skills without charge we have to be able to pay our rent, energy bills and other overheads in order to maintain the service. Currently our basic outgoings are in excess of £720 per month

We have been presented with over 1500 repairs in the 34 months that we have been operating so clearly the facility is in demand however we are not yet sustainable.

### **When deciding on a contribution please consider the following.**

How much would you be prepared to invest in a repair before you chose to bin or replace your item.

Our repairers are skilled people, if they were in the workplace they would not be hired at unskilled labour rates.

The minimum wage in this country is £ 11.44 per hour and will be rising to £12.21 in April 2025.

Try to imagine what the minimum time the repairer might have spent on your item.

Parts needed in a repair are charged at the rate at which we purchase them.

Even in the case of an unsuccessful attempt at a repair a volunteer would have given their own valuable time and skill in the investigation, identification and assessment of the fault.

Appropriate generosity might just allow us to still be here when you want to return with your next item for repair.

We understand that some of our community are less fortunate than others. We would always want to be charitable to people who might rely on our service a little more than others. Only by most of our customers being sensible and considerate can we remain here and be suitably generous to those in our community who need a little more support,